

CASE-STUDY: REVIVING A LUXURY SUV: HOW WE FOUND THE PERFECT MATCH FOR A 2009 BMW X5 ENGINE

Client Success Story – Car Parts USA



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Right Parts, Guaranteed

Client Overview

Client Name: Samantha Ortiz

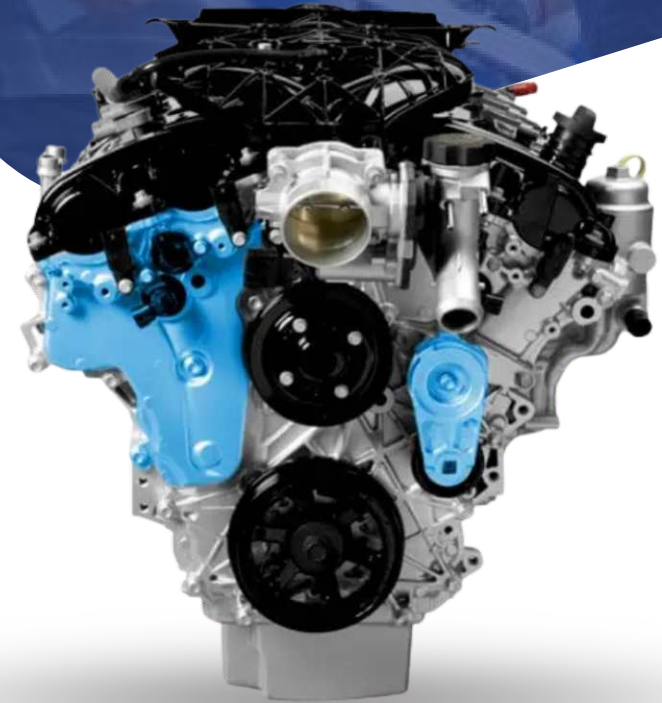
Location: Denver, Colorado

Vehicle: 2009 BMW X5 xDrive30i

Primary Use: Daily commuting plus weekend trips

Odometer Reading: 142,000 miles

Samantha owns a used 2009 BMW X5 which was brought in 2020. She works as marketing professional and loves the power, comfort and elegance of SUV. Apart from her work, she takes her SUV more frequently for mountain getaways but her vehicle slowly worn-out in 2024.





The Challenge Faced by Samantha

Samantha first noticed:

- ◆ Check engine light repeatedly flashing
- ◆ Unusual overheating even on mild-weather drives
- ◆ Sudden loss of power while climbing

Local BMW specialist diagnosed that coolant has been mixed with the oil and head gasket has also been blown-out. After the detail inspection, it was also revealed that internal block is also damage.

The dealership quoted her over \$9,000 for a new OEM engine excluding labor. For a vehicle already past 140,000 miles, that made little financial sense.

'I was stuck. The car had value to me, but not \$10,000 worth. Selling it as-is would've meant pennies. I needed a fix, fast but one I could actually trust'.

— Samantha Ortiz



The Solution by Car Parts USA

Samantha found Car Parts USA after reading reviews about used engine success stories. She reached out, and our team jumped into action.

We sourced a certified-tested and low-mileage used 3.0L N52 engine, pulled from a 2009 BMW X5 with only 76,000 verified miles. It was cleaned, compression-tested, and pre-shipped with:

- ◆ New seals and gaskets
- ◆ Verified service history
- ◆ 6-month replacement warranty
- ◆ Free nationwide shipping

We worked directly with Samantha's local mechanic in Denver to

Cost Breakdown & Timeline

- ◆ **Used Engine (Tested & Verified):** \$3,450
- ◆ **Shipping:** FREE
- ◆ **Labor (Local Shop):** \$1,100
- ◆ **Total Cost:** \$4,550
- ◆ Saved \$4,500+ compared to dealership quote

Engine arrived in 4 business days. Installation completed within 3 days

Results & Outcomes



Samantha's X5 roared back to life



No more overheating or low power



Took her planned 700-mile road trip without issue



Backed by warranty, offering long-term peace of mind



Client Testimonial



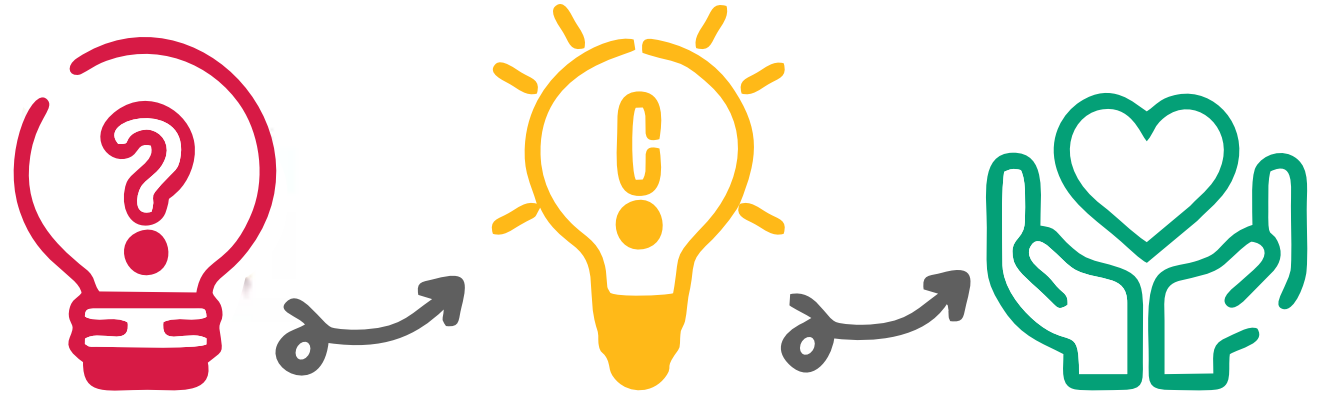
Samantha Ortiz



‘I was sceptical at first, but Car Parts USA didn’t just sell me an engine, they handled everything with care. My X5 runs like new again’.

Impact of the Solution

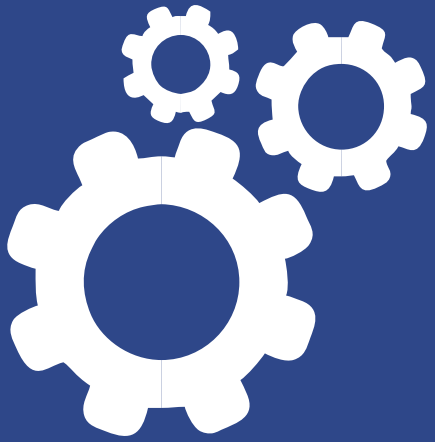
- ◆ Restored luxury driving experience without luxury pricing
- ◆ Avoided scrapping a valuable SUV over repair costs
- ◆ Saved over \$4,500 on parts and labor
- ◆ Gained confidence in reliable used engines
- ◆ Extended vehicle life by several more years



Conclusion

This case shows how Car Parts USA delivers more than just parts; we bring vehicles back to life with confidence. Whether you're fixing a luxury SUV, a daily commuter, or a family car, our tested, warrantied used engines offer unmatched value and peace of mind. When others say it's totalled, we say it's just getting started.





Thank You!

For Choosing Our Products

www.car-partsusa.com

